



AAMVA Leadership Academy

April 12-15, 2027

AAMVA Headquarters

4250 North Fairfax Drive, Suite 1000, 10th Floor

Arlington, VA

All sessions are at AAMVA headquarters unless otherwise indicated.

Breakfast vouchers will be provided for the Hilton Hotel restaurant.

Monday, April 12

9:00 am – 10:30 am

Welcome, Overview, and Defining Leadership

AAMVA Leadership welcomes attendees and facilitates a getting-to-know-you exercise that explores personal commonalities and perceptions of leadership.

Ian Grossman, President & CEO, AAMVA

10:45 am – 12:00 pm

Leveraging Your Association: AAMVA, Yeah We Do That....

Learn how your association can help solve your latest business challenges: an overview of AAMVA's products, services, and best practices.

Ian Grossman, President & CEO, AAMVA

12:00 pm – 1:00 pm

Lunch at AAMVA HQ

1:00 pm – 5:00 pm

Building Teams with Collaboration & Innovation

This up-on-your-feet, interactive experiential learning program, uses the tenets of improvisation to strengthen skills related to Team Building, Communication, Creativity & Innovation, and Adaptive Problem Solving.

Bob Kulhan, Business Improv

AAMVA Second Floor Conference Center

6:00 pm – 9:00 pm

Dinner and Bus Tour of Washington DC - Bus leaves from hotel.

Please pick up a sandwich dinner box in the hotel lobby before boarding the bus.

Tuesday, April 13

9:00 am – 12:30 pm

Building a Better Workplace with DiSC

Learn about your DiSC style, understand other styles, and build more effective relationships.

Dr. Dorine Lawrence-Hughes, Cooper Consulting Group

12:30 pm – 1:30 pm

Lunch at AAMVA HQ

1:30 pm – 5:00 pm

Conflict Resolution Strategies

Effective conflict resolution strategies strengthen communication, build trust and allow people to collaborate more effectively. This interactive session will enhance those skills.

Lori Daigle, Program Manager, Outreach & Education, Identity Management, AAMVA

Free evening/dinner on your own

Wednesday, April 14

8:30 am – 9:15 am

Travel to Virginia DMV at 6306 Grovedale Drive, Alexandria, VA.
Bus leaves from the Hilton Hotel.

9:15 am – 9:45 am

Session: Customer Service

Virginia Department of Motor Vehicles

DMV staff will share information on their operations, service model, and highlights of key initiatives currently underway.

Speaker TBD - Virginia Department of Motor Vehicles

9:45 am – 12:15 pm

Tours/Demonstrations

Virginia Department of Motor Vehicles

Visit with DMV program managers and see their innovative services in action.

12:15 pm – 1:00 pm

Lunch at VA DMV

1:00pm – 2:00 pm

Travel back to AAMVA headquarters/photo/videos

2:00 pm – 5:00pm

What's New in the Jurisdictions?

Members share innovations & current developments in their jurisdictions

Thursday, April 15

9:00 am – 10 am

Leadership Journey and Lessons Learned

AAMVA's Chair will share her insights on leadership best practices.
Robin Rehborg, AAMVA Chair of the Board and Deputy Director for Driver Safety, North Dakota Department of Transportation

10:00 am – 12:00 pm

Open Roundtable

The class will have the opportunity to share leadership challenges & problem-solving techniques.

Ian Grossman, President & CEO, AAMVA

Robin Rehborg, AAMVA Chair of the Board and Deputy Director for Driver Safety, North Dakota Department of Transportation

12:00 pm – 1:00pm

Lunch

1:00 pm – 5:00 pm

Coaching: Supportive and Directive Approaches

Coaching is an effective tool for the continuous growth of an organization. Learn to use a variety of coaching techniques and approaches, depending on the person and the circumstances.

John Purcell, Dale Carnegie

6:00 pm – 9:00 pm

Graduation Reception & Dinner

Hilton Hotel, room TBD

Friday

Travel home